

# TECHO — BLOC

## LIMITED WARRANTY COMMERCIAL & PUBLIC USE

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The warranty applies to drycast concrete landscaping and masonry products (“products”) manufactured by Techo-Bloc and intended for institutional, commercial or industrial use. Does not apply to Stonedge Collection products. All Techo-Bloc products comply with and surpass current applicable standards established by the American Society for Testing and Materials (ASTM) and the Canadian Standards Association (CSA).

Techo-Bloc warrants its products against these standards for a period of five (5) years commencing on the date the products are delivered to the job site. The warranty covers the structural integrity of the products and any abnormal deterioration of its surfaces that may be caused by the use of rock salt (sodium chloride [NaCl]) for de-icing pavers, slabs or steps.

The warranty applies on the condition that the plans and specifications of the project have been prepared by a qualified professional.

### THE FOLLOWING CONDITIONS OR EVENTS ARE NOT COVERED BY THE WARRANTY:

1. Claims regarding the color, size, or texture of a product already installed. An installed product confirms the acceptance of the product received.
2. Splitting, chipping or other breakage that could be caused by impact, abrasion or overloading.
3. Damage or loss caused by settling or other movements or failure of the structure or other components to which the products are set upon.
4. Damage or loss caused by improper design or installation which does not comply with codes, standards, the guidelines of the Interlocking Concrete Pavement Institute (ICPI) or the National Concrete Masonry Association (NCMA), state of the art or Techo-Bloc guidelines.
5. Natural disaster, including but not limited to, earthquakes, floods or other similar natural disasters.
6. Acts of negligence or misuse by the owner, installer or any third party.
7. Color matching to printed representations.
8. Efflorescence, polymeric haze or construction-born residue.
9. Damage or loss caused by impacts by compaction or snow removal equipment.
10. Installation of Stonege collection products in a commercial, industrial or institutional setting destined for public use.

In the event of failure of the products within the scope of this warranty, Techo-Bloc will replace these products only, following inspection of the products by Techo-Bloc or its representatives. Techo-Bloc’s responsibility is limited to the cost of the product and not to those related to their installation. Techo-Bloc will honor this warranty with a proof of purchase such as an invoice or delivery slip.